



## In This Issue

- Voice Connection & MGMA
- Engaging IT and Administration

### Link Resources:

[www.mgma.com](http://www.mgma.com)

**Review MGMA's website for more resources**

[www.voiceconnector.net](http://www.voiceconnector.net)

**Review our new website!**

Link to a Web page

**Select this link to compute savings!**

### Got Questions?

[info@voiceconnector.net](mailto:info@voiceconnector.net)

## Voice Connection & MGMA

We have joined the buyer guide for the Medical Group Management Association (MGMA) in an effort to reach out to medical group managers in providing appointment reminders services and other call-outs to patients for clinic updates or generic reminders pertinent to their regimen of care.

MGMA has also been instrumental in doing research on the patient's impression and impact on bottom line with these services. The conclusions show that these automated calls reduce no-shows by up to 50% and improves the patients confidence in the practice and staff attention to detail.

Based on our experience and the feedback we have received from clinics and practice managers, we are confident Voice Connection can have a helpful impact on clinic bottom line, human resource utilization and patient communications' continuity and consistency.

Use the planner link at the left to determine potential savings!

## Engaging IT and Administration



While many services use manual exchange of appointment files, we work diligently with your team to develop a HIPPA compliant and secure transport of the information from your patient management system to our production system.

The extracts would contain enough information to dial the patient and speak the clinic name, date and time of the appointment.

Our system then extracts reports designed to update your patient management system, including the reminder call in the patient's history.

If the call is answered live, we can allow the patient to press a key to confirm the appointment.

Our design allows the information to be updated automatically!